

A FEW KEY POINTS**
for VEHICLE RESERVATIONS ON THE SAN JUANS/ANACORTES ROUTE

1. Reservation accounts, Universal (individuals) or Executive (commercial) may be set up NOW. An account will speed up the reservation process, though reservations can be made without an account. www.wsdot.wa.gov/ferries
2. Reservations may be made on-line or by phone.
Reservations require a credit card .
There is no charge to make a reservation. Ferry tickets are purchased separately..
Unlimited reservations, changes or cancellations may be made until 5 p.m. the day prior to sailing . Multiple reservations can be made at any one time.
One change or new reservation may be made after that, up to 3 hours before sailing..
Each vehicle reservation is for one way travel. Walk-ons, passengers, & bicycles do not need reservations.
3. Reservations may be booked starting at any one of three “releases”:
2 months before the chosen sailing, 30% of the vehicle spaces will be available;
2 weeks before sailing, the next 30% of the spaces will be available;
2 days before sailing, the next 30% of the spaces will be available;
The remaining 10% of the spaces will be for emergency vehicles, Medical Preferential Load persons, and drive-ups (no reservation)
4. Reservation holders must arrive in the ticket booth line between 30-90 minutes before sailing in order for their reservation to be honored.
5. It is not necessary to book a reservation, but it may be difficult to get on the chosen sailing during high-volume times...summer, holiday and weekend travel.
6. A No-Show fee will be charged if you do not travel on your reserved sailing, or any time within the same service day from the same terminal.
7. During service disruptions (cancellation of a ferry), those with reservations will be served on a first-come first-served basis, with priority over drive-ups. The no-show fee will not be charged.

Go to www.takeaferry.com for complete information about the reservation system..

**WSF will monitor the program, and make adjustments to these regulations when needed.

Hint: There are different “accounts” the WSF offers: for reservations, ticket purchase & ferry alerts . Use the same e-mail and password for all... easier to remember.

**RESERVATIONS for VEHICLE TRAVEL on the WASHINGTON STATE FERRIES
SAN JUANS/ANACORTES Route
GUIDE to the WEBSITE**

Starting January 5, 2015, reservations will take effect for vehicle travel between Anacortes and the San Juan Islands. Reservations may be made starting December 2, 2014.

Below is a “map” for the WSF’s website to access all the documents, hows and whys concerning the vehicle reservation system:

TakeaFerry.com: this gets you directly to the “Save a Spot” information.

or

Wsdot.wa.gov/Ferries Go to “Vehicle Reservations” under “Fares and Ticketing”. click on the red, “click here to learn more”, under “COMING SOON: Anacortes/San Juan Islands..”

Read the “What do I need to know” sections. It’s advisable to read FAQ Get Answers to Your Questions and Contact information first.

-Click “FAQ-Get answers to your questions, PDF” and/or “FAQ and Contact Information.” Also vehicle reservations to the San Juan Islands and “community partnership plan (for history behind the reservation system).

-Click “How to make a vehicle reservation?” click the underlined “Create a reservation account, PDF”.

[**To set up the account, go to “Create a Reservation Account” on the Vehicle Reservations home page; for direct phone help setting up the account: web agent, at 205-515-3885. Accounts may be set up NOW]

-Click the underlined “no-show fee, PDF”

-Click “How far in advance can I make a reservation?”, click the underlined “reservation availability chart, PDF”. This explains the tiered release system.

Other aids:

-Best Travel Times: find on the specific route Schedules page

-Space Available (in real time): go to “Terminal Conditions, Anacortes” from the Ferries home page

-Ferry Alerts sign-up: on Ferries home page.

-ADA & Medical Travel: Home page lower left: “Customer Programs”

Further help, questions, comments, contact:

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WSF customer service: 1-888-8088-7977, or 206-464-6400 wfsinfo@wsdot.wa.gov